

QA Engineer, Technology Services



Purpose

Hand-On technical implementation / development of Test Scripts, Automation Pipelines and Quality Management capability

Contribute to solution planning & delivery, optimization of systems quality & service support

Drive quality management knowledge sharing,

Role dimensions

- Reports to: Manager, Digital & CRM
- Department: Technology Services
- Job family: Technical Specialist
- Location: New Plymouth
- Direct Reports: Nil
- Financial Authority: Nil

Person specifications

- 5+ years' experience as a Test Automation Engineer
- 2+ years' automation testing within cross-functional Agile Teams
- Demonstrated commercial experience in API-Led web & mobile app ecosystems
- Relevant technology certifications obtained from foundational to associate levels
- Excellent planning, negotiation and communication skills
- Prior experience in the financial services industry

Role specific areas of responsibility

- Develop and prepare quality management frameworks over software applications and integration services, configurations & code changes to support deployment through testing and production systems
- Contribute to solution design planning, requirements definition, specifications, estimations, prototypes, implementation and dependency management planning with a focus on quality management & value delivery
- Contribute to the definition and refinement of user stories and acceptance criteria for Agile delivery and regression testing processes
- Ensure security, performance and data integrity standards are upheld across the teams services and integration points, including keeping current with topical security issues, guidelines & addressing security concerns
- Lead quality assurance & user acceptance testing activities to ensure solution requirements are being met, with an automation-first approach
- Contribute to training and education of peers, business units and stakeholders on new and existing functionality
- Provide proactive management of business & service support across the teams' services, including incident response according to defined policies & processes
- Lead knowledge sharing activities to staff, and proactively review and implement process and operational improvement initiatives across the teams' services
- Provide rostered 24 x 7 on-call support for system related issues within the teams responsibilities.