

Senior Business Analyst (RCOP)



Purpose

This Senior Business Analyst role is responsible for working with stakeholders across the bank to analyse and document key processes and business risk management requirements that will support the delivery of the objectives of the Risk and Compliance optimisation programme (RCOP). This role will collaborate across functions, connecting and partnering with business unit stakeholders to gain an in-depth understanding of the business environment and requirements. This will include mapping current and future state processes and contributing to the implementation and integration of an Enterprise Risk Management System (ERMS).

Role dimensions

- **Reports to:** Programme Lead
- **Department:** Risk
- **Direct Reports:** N/A
- **Financial Authority:** No

Person specifications

- 7+ years of relevant experience within the banking/financial services/ legal and regulatory compliance sectors, including prior experience as a Senior Business Analyst
- A relevant tertiary qualification
- Strong process modelling skills with an understanding of Business Process Model and Notation (BPMN)
- Demonstrated understanding of compliance and regulatory obligations in financial services, and experience with risk identification and control development
- Critical thinker with attention to detail while maintaining a holistic perspective
- Strong communication and presentation skills, including written, verbal and workshop facilitation
- Proficiency with the Microsoft Office suite of programmes

Role specific areas of responsibility

- Provide support to Programme Leads and contribute to design, development and implementation of the RCOP uplift strategy, to drive business transformation and support the delivery of optimised and sustainable Line 1 risk management practices
- Support the implementation and integration of an Enterprise Risk Management System (ERMS) by conducting business and system process analysis, requirements and design
- Provide direction to programme BA's, including assigning and tracking delivery of tasks, peer review of business analyst artefacts, coaching and development to team members and peers, uplifting analysis capability across the programme team
- Provide advice and validate requirements with key stakeholders both internally and externally, facilitating workshops and documenting outcomes in order to meet requirements
- Formulate risk management practices journeys and process mapping to evaluate both current and future states
- Undertake research and analyse data to assist with transformational business decisions, scope business processes and facilitate process modelling sessions
- Act as a negotiator to resolve conflicting interests between key stakeholders, where required

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the appointment and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.