# Technical Lead, Technology Services

**TSB**

## Purpose

The Technical Lead is a member of the Technology Solutions team but spends the majority of their time in an agile team (Tribe or Platform) working with stakeholders such as product owners, engineers and business owners to design and build the best solutions to meet the needs of TSB's customers.

## Role dimensions

- **Reports to:** Head of Technology Solutions
- **Department:** Technology Services
- **Job family:** Technical Specialist
- **Location:** New Plymouth/Remote
- **Direct Reports:** 0
- **Financial Authority:** N/A

## Person specifications

- 2+ years' experience in a technical leadership role.
- 5+ years' experience as a Software Engineer.
- Bachelor's degree in computer science, system analysis or a related study, or equivalent experience.
- Have awareness and experience of agile architecture frameworks, documentation and modelling.
- Have exceptional interpersonal skills, including teamwork, facilitation and negotiation. Proven ability as a strong leader.

## Role specific areas of responsibility

- Understand business goals and requirements and translate these into executable, future-fit solutions which extend TSB's technology capability and reduce our technical debt while positioning TSB to achieve it's strategic goals.
- Advocate for the tribe or platform you work in with the technology leadership group while leading the group's vision down into the tribe or platform team through delivery of technology solutions and outcomes.
- Support the continuous operation and improvement of TSB's solution governance processes.
- Contribute to the commercial evaluation and selection of third party solutions, including membership of RFP teams, contract review and ongoing due diligence.
- Conduct reviews of operational activity (e.g. high impact incidents) in order to recommend strategic architectural improvements to the relevant product owner or technology leader.
- Work closely with technology leaders and the EPMO (Enterprise Project Management Office) to help shape projects into executable components.
- Support and develop the engineering community through technical mentoring (e.g. peer-programming) or coaching. This will also likely involve taking on responsibility of chapter leadership with domains aligned with your experience.