Quality Assurance Engineer Lead

TSB

Purpose

The primary purpose of this role is to provide leadership and governance over the quality management practises and environments, ensuring that teams are able to develop and deliver in an effective and efficient manner. Provide Hand-On technical implementation / development of Test Scripts, Automation Pipelines, contribute to solution planning & delivery, optimization of systems quality & service support, and drive continuous improvement in quality management through knowledge sharing & mentoring

Role dimensions

- **Reports to:** Quality & Analysis Manager
- **Department:** Technology Services
- **Direct Reports:** No
- **Financial Authority:** No

Person specifications

- 10+ years' experience as a Test Automation Engineer
- 3+ years' automation testing within cross-functional Agile Teams
- Demonstrated commercial experience in API-Led web & mobile app ecosystems
- Relevant technology certifications obtained from associate to expect levels
- Excellent planning, negotiation and communication skills
- Prior experience in the financial services industry

Role specific areas of responsibility

- Lead the design & implementation of quality management frameworks for software applications, integration services, configurations & code changes to support quality assurance and faster change through to production systems

- Contribute to and guide solution design planning, requirements definition, specifications, estimations, prototypes, implementation and dependency management planning with a focus on quality management & value delivery

- Contribute to and facilitate the definition and refinement of user stories and acceptance criteria for Agile delivery and regression testing processes

- Ensure security, performance and data integrity standards are upheld across technology platforms, services and integration points, including keeping current with topical security issues, guidelines & addressing security concerns

- Lead quality assurance standards evolution, user acceptance testing activities and ensure test data & environments are maintained sufficiently to ensure solution requirements are being met effectively & efficiently, with an automation-first approach

- Support the capability growth, knowledge-sharing, training and education of peers with quality assurance, and guide business units and stakeholders on new and existing functionality though User Acceptance activities.

- Provide proactive management of business & service support across the teams' services, including incident response according to defined policies & processes

- Provide rostered 24 x 7 on-call support for incidents within the platform teams scope of responsibilities.

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the role and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.