

Senior Manager - Non-Financial Risk



Purpose

The Senior Manager - Non-Financial Risk will be a senior champion of Line 2 risk management practices supported by the Enterprise Risk Management Framework, providing guidance, oversight and challenge. This role will lead a team of risk generalist, working collaboratively across functions to gain in depth understanding of the business environment and provide advice on the operational risk, regulatory and compliance requirements to enable effective integration across three lines of accountability and alignment with the requirements of relative risk management policies and standards.

Role dimensions

- **Reports to:** Head of Non-Financial Risk
- **Department:** Risk
- **Direct Reports:** Yes
- **Location:** New Plymouth, Auckland or Wellington

Person specifications

- Minimum of 10+ years' work experience in risk within financial services or other highly regulated industry.
- A relevant tertiary qualification (preferred)
- Management experience in Risk leadership role, and in Line 2 assurance practices
- Demonstrated knowledge of Operational Risk frameworks and processes, risk reporting and systems.
- Understanding of Regulatory Risk management practices and current regulatory trends in the banking/financial services sector.
- Excellent interpersonal skills with a high level of both written and oral communication.
- Strong stakeholder management, with the ability to build collaborative relationships across all teams and levels.
- Demonstrated critical thinking, with the ability to multi-task and management and prioritise time effectively.

Role specific areas of responsibility

- Lead and manage a team of risk specialists to develop, refine and implement standards with enable the effective management of Non-Financial Risk at TSB.
- Provide advice, oversight and challenge in relation to Non-Financial Risk in alignment with TSB's Enterprise Risk Management Framework, Operational Risk Management Policy, Compliance Risk Management Policy and other relevant Standards, including all areas of Non-Financial Risk Management.
- Provide guidance on and oversee the development, drafting and enhancement non-financial risk policies, standards and procedures both within 2LoA and in an expert advice capacity, assist in the development, drafting and enhancement of policies and procedures across TSB.
- Work autonomously across the business to undertake Line 2 non-financial risk assurance activities and setting assurance priorities, provide the business guidance on control activities and overseeing reporting aligned with the enterprise risk management reporting framework.
- Develop and maintain Line 2 assurance activities and reporting aligned with the enterprise risk management reporting framework.
- Ensure the team provide subject matter expertise on sound operational risk management practices across all in force non-financial risk management standards.
- Provide challenge, oversight and guidance on delivered risk assessments and risk acceptance activities related to project and business transformation activities.
- Support and provide guidance on interim and or tactical measures designed to enable the long-term realisation of high-quality non-financial risk management practices.
- Act as a visible senior risk leader with the ability to support and challenge the business to operate within Board appetite across a wide variety of scenarios.
- Operates as a senior independent risk advisor with the ability to translate business and risk strategic objectives towards common and collaborative outcomes.
- Manage and drive the Business Continuity Team (BCT) to ensure adequate management of business wide events and the coordinated response to physical security threats, as well as ensuring the business have appropriate business continuity plans in place by undertaking line 2 assurance across business continuity plans and testing.

From time to time there may be additional activity not contained within this position description that the appointee is to complete in the interests of the appointment and their own personal development.

This position description provides a broad overview of responsibilities. The position description is a living document, and the Bank reserves the right to amend from time to time as required.